

Quality Policy

Management Commitment

Our undertaking is entirely congruent with the vision and objectives of the BAOWU Transportation group (BWT), thus reinforcing, for the French sites in Dunkirk and Valenciennes, our commitment to providing our clients with reliable and lasting solutions.

In order to achieve this, we are always attentive and receptive to our clients' needs, so that we can understand their organisation, their activities, their environment, their projects and their constraints, so that we can also identify the issues at stake for our own performance and optimisation.

We seek to deploy global solutions that create value for our clients, as well as for us and for our shareholders.

We wish to provide support that is appropriate for our clients' needs, for the success of their own undertakings and projects, through an approach that involves continuous improvement.

Our approaches for enhancement and reliability entail:

- 1. The continuous improvement of our clients' level of satisfaction**
- 2. Measurement of performance and of the profitability of each of our activities**
- 3. Risk management to ensure compliance with quality, product safety and deadlines expected by our customers. The optimization of our production cycles is key.**
- 4. The continuous and early adaptation of our areas of competence in order to manage the evolution in our specialist fields and business activities**
- 5. The implementation of innovative and reliable solutions.**
- 6. Winning new markets and new clients, and ensuring that we have reliable suppliers.**

We are committed through these 6 approaches with a voluntary process:

- Our policy is disseminated, explained and diffused**
- Quality management is deployed through the cross-comparison of performance indicators, non-conformities, audits (internal and external), and the expectations of our clients, which are identified on a regular basis by tailored monitoring mechanisms.**
- The quality manual, procedures and instructions, which disseminate the various elements of our policy.**
- The Quality Manager is the guarantor of the deployment of the Quality Policy and is part of on the Management Board.**

For the period 2021 - 2023, we are focusing our efforts on increasing the efficiency of our projects and, very specifically, we are managing our action plans in order to achieve the objectives of our Business Plan, and to ensure that we continue to honour our undertakings towards our clients and shareholders.

- Meeting deadlines and adhering to delivery dates are priority objectives for us. This involves optimisation of our manufacturing flow processes, both internally and externally.
- The conformity of our products and services is an obligation for everyone in accordance with our clients' specifications or third party reference standards.
- Improving and simplifying exchanges between departments following an integrated rationale that is highly service-oriented.
- Continue synergies between BWT in China and MG-Valdunes in France in order to secure realisable capacities, and reliability, agility and efficiency in our production flows. This requires the deployment of the investment plan associated with the business plan.

We undertake to deploy our Quality Policy thus defined through the Management Board, the management of quality itself, and through the involvement of each and every member of our staff.

Because our products and services have a direct impact on the safety of rail traffic, with consequences for equipment as well as for staff or passengers, each member of staff has a duty, but also the right to communicate on possible risks associated with their day to day activities.

**Signed by: The Chairman, LI Xiang
The Managing Director, Daniel CAPPELLE
The Manufacturing Manager of Dunkirk, Joseph CARRUBBA
The Quality Manager, François DEMILLY**

Valenciennes, January 2021.



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