

## MG-Valdunes Quality Policy Management's Commitment

Our commitment is fully expressed in the vision and objectives of MASTEEL Group, thus relaying on French sites of Dunkirk and Valenciennes the vocation to bring reliable and appropriated solutions to our clients.

In order to do so, we are listening to our client's need to understand their organization, their works, their environment, their projects and their constraints to identify the drives for performance and optimization.

We elaborate global solutions creating our added value.

We accompany and support our clients to guarantee the relevance of choices and the success of the projects in an approach for continuous improvement.

Our paths for improvement and perpetuation:

1. The continuous improvement of our clients' satisfaction,
2. The measure of the performance and the improvement of the profitability of each one of our activities,
3. The control of risks to guarantee the quality and the deadlines expected by our clients,
4. The continuous and anticipated adaptation of the competence for the burden or the evolution of our jobs and activities,
5. The setting up innovating and secured solutions
6. The conquest of new markets and new clients

These 6 parts are implemented through a voluntary process.

- Our policy is communicated, explained and multiplied
- Our responsible persons drive the Quality through the analysis of the performance indicators, the audits 'results, the analysis of clients' claims and expectations, the regular customer surveys.
- Our work environment, our tools such as the quality system, the integrated management software package M3, our intranet constitute the technical support for our policy.
- Our Quality Manager drives the Quality Policy and participates to the Direction Committee.

In 2015, we continue our efforts of the efficiency of our projects, and more widely on driving of actions plans allowing us to realize objectives of our Business Plan and to respect our commitments towards our clients.

- The respect of the deadlines and delivery times is the first priority.
- Conformity of our products is mandatory for everyone.
- Developing of synergies between MASTEEL and MG-Valdunes is the major driver of our Improvement Industrial Plan to secure capacities, reliability, lean and efficient production flows.

We commit ourselves to implement MG-Valdunes SAS Quality Policy under the control of the Direction Committee, the management of our Quality Team and concerning whole employees.

Signed by the CEO, General Manager, COO and Quality Manager